Pemberton Community Resource Centre
Your local connection

STAYING IN PLACE PROCESS

1

Are you a senior who is 65 + and finding things challenging? Contact our Staying In Place team

Contact the Care Team on 9776 1745 or care@pembertoncrc.org.au to book an appointment.

2

Contact MyAgedCare and request an assessment

We will call MyAgedCare to request an assessment based on your circumstances.

3

Assessment with Assessment Organisation

The Assessment Organisation will contact you to arrange an assessment appointment. This assessment may happen in person or over the phone.

4

Receive Outcome Letter

You will receive an assessment outcome letter. If you're eligible, you will also get a support plan that outlines the services available.

5

Join the queue

Unfortunately, it will take time for your funding to become available. Waiting time can vary and depends on your circumstances. A realistic timeline will be given by our care team.

6

Support Starts

After funding allocation, you choose your Home Care Package Provider, then finalise your agreements and begin receiving support under the Staying In Place program.